Kit Knudsen

To:

From: K.N. Crowder Mfg. Inc. <customerservice@kncrowder.com>

Sent: Tuesday, November 30, 2021 1:13 PM

Kit Knudsen

Subject: Price List Surcharge Effective February 1st, 2022





K.N. Crowder's new price list surcharge will go into effect on Tuesday, February 1st, 2022.

We would like to take this opportunity to thank you for your continued business and loyalty to K.N. Crowder.

Customer service and delivering quality products is our number one priority to you as our customer. We have been working diligently to ensure our services do not waver during these unprecedented times.

We have incurred significant cost increases from our suppliers on all material types over the past 6 months. We have taken all measures to absorb these increases, however we have exhausted all options at this time.

Therefore, effective February 1st, 2022, there will be a **18% surcharge** applied to all products in our Price List dated June 1st, 2021.

Please read through these important timelines:

- All valid quotes dated prior to February 1st, 2022 for shipment prior to April 4th, 2022 will be invoiced at the quoted prices.
- All quotes dated prior to February 1st, 2022 and for anticipated shipment after April 4th, 2022 will be requoted.
- All orders received prior to February 1st, 2022 for immediate shipment, will be invoiced using the prices from the June 1st, 2021 Price List and related pricing updates.
- All orders received prior to February 1st, 2022 for shipment after March 1st, 2021 will be invoiced using the prices from June 1st, 2021 Price List plus the 18% surcharge.

Please contact your sales representative, our customer service team or Jeremy Crowder (<u>jeremy@kncrowder.com</u>) if you have any questions.



<u>Click here</u> to view and download our 2021 Price List.

Please add an 18% surcharge to all orders placed after February 1st, 2022.



See below for how this affects you:

Our production and shipping departments will be affected as follows:

Tuesday, November 30th: Shipping/pick-up department is open. Production will be closed.

Wednesday, December 1st - Friday, December 3rd: Production and shipping departments closed.

Full production and shipping will resume Monday, December 6th.

Deliveries that are ready will be made on Tuesday, December 7th and regular deliveries will resume the week of December 6th.



"Commitment to our customers' continued satisfaction is our primary goal."

Peter Crowder, President

For more information please email customerservice@kncrowder.com











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